MONOslow
House Rules

Dear Guest,
We are delighted to welcome you to the world of MONOslow – Wine.Dine.Rest., where tranquility, gastronomy, and refined experiences come together in perfect harmony. In order to ensure a seamless and high-quality stay for all our guests, we kindly ask you to familiarize yourself with and respect our house rules. By confirming your reservation, you accept the following terms.

Arriving and staying with us

We prepare your accommodation for the number of guests agreed upon when booking. If your plans change, please let us know in advance so we can discuss the available options.
All guests need to present a valid identification document at check-in.
Please enjoy the estate with care for your own safety and consideration for others. Guests use the premises at their own risk. Children under 10 must be supervised by a parent or guardian throughout the property. Guests under 18 may not consume alcohol or smoke on the premises.

Caring for the estate together

We have put care into creating our rooms, shared spaces and gardens. Please use them and their furnishings as intended, helping us keep them welcoming for everyone.
When checking out, please leave your room tidy and undamaged. If anything breaks or stops working during your stay, let our team know so we can help.

Personal belongings and damage

Please take care of your personal belongings and valuables. Guests are responsible for their possessions, and the property accepts no liability for lost or unattended items.
Anyone who causes damage to the property is responsible for the associated costs. In the event of intentional or negligent damage, we may charge the full replacement value of the affected item.

Safety and privacy

When leaving your room, please close the windows and lock the door.
Smoking and the use of open flames are permitted only in designated areas. They are not allowed elsewhere in the building.
We respect your privacy. However, our team may need to enter your room for essential maintenance or safety reasons.

PEACE AND ATMOSPHERE

Peace and quiet are part of the MONOslow experience. Please be mindful of other guests throughout the day.
Quiet hours are from 10:00 PM to 7:00 AM. During this time, please keep conversations and music quiet and avoid activities that could disturb others' rest.
If you would like to invite a visitor, please speak with our team beforehand. Visitors are welcome only with the property's prior approval.

Respecting our house rules

Thank you for being considerate of our shared spaces and helping other guests enjoy their stay.
If these house rules are breached, we reserve the right to end the stay immediately. In such cases, no refund will be issued.

MONOslow - Wine.Dine.Rest. is more than a place – it is a state of mind, where slowness, quality, and elegance meet.
Thank you for helping us care for MONOslow and its peaceful surroundings.
We wish you a relaxing stay, good conversations and moments to remember.
The team of MONOslow